

# JANE RAMSEY RN, BScN

40 Beachside Road • Burlington, ON • L8E 6A7 • Phone: 905.123.4567 • Email: jramsey@cogeco.ca

*"Promoting a positive learning culture and advanced professional practice..."*

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## LONG-TERM HEALTH CARE PROFESSIONAL

An empathetic, yet pragmatic, professional whose solid background in all aspects of long-term care facilitates complex decision-making, policy development, and staff leadership. Passionate about engaging collaboratively with multidisciplinary health care teams to ethically deal with end-of-life challenges such as pain management, co-morbidity, and resident rights. Develops risk management and audit tools quality assurance tracking and reporting. Known as a talented mentor who motivates staff to focus on optimal health outcomes.

### *Key performance indicators include:*

- Crisis & Risk Management
- Leadership & Teambuilding
- Strategic Partnerships
- Performance Improvement
- Conflict Resolution
- Quality Assurance
- Infection Control
- Process Optimization
- Scheduling & Resource Management
- Budgeting & Fiscal Responsibility
- Evidenced Based Best Practices
- Policy & Procedure Development

### *Advanced proficiency in RAI MDS & PointClickCare*

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## DOSSIER OF ACHIEVEMENTS

- **Implemented** tracking forms to measure quality assurance indicators, data collection, analysis, and strategic planning to monitor quality performance and to ensure best practice performance.
- **Co-created** four-part process for hiring nursing staff which increased effectiveness of interviewing, screening, and recruitment, thereby significantly elevating retention rates.
- **Assisted** the DOC with development of the strategic plan for Evacuation Protocol specific to the nursing department and in collaboration with other facility departments.
- **Collaborated** with DOC and Johnson & Johnson to coordinate the development of a Wound Care Team as well as implementation of wound care protocols including the assembly of a resource manual.
- **Developed**, coordinated, and oversaw clinical placement for over 40 PSW students including orientation and performance assignments.
- **Served** as a member of the AD Hoc Long-term Care and ER Joint Committee; developed, piloted, and implemented new transfer record for LTC facilities and hospitals in Hamilton Health Sciences.
- **Established** interdisciplinary committee which developed protocols, tools and tracking records to introduce pain pump into LTC.
- **Delivered** three-day teambuilding workshop to all registered staff; this led to stronger group cohesion and uncovered opportunities for enhanced resident care.
- **Identified** and implemented all aspects of outbreak management and protocols in conjunction with Outbreak Management team, thereby minimizing potential for outbreak among staff and residents.
- **Participated** in MEDeINR Research pilot project which assisted physicians to better balance INR levels with Coumadin orders.
- **Contributed** to research projects: Pulmonary Diseases, Congestive Heart Failure, UTI infections.
- **Provided** leadership for Client Services Team during successful accreditation process.

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## CAREER CHRONOLOGY

St Philip's Terrace Nursing Home – Niagara Falls, ON

**2007 – Present**

### MANAGER OF RESIDENT CARE

Resident Care • Quality Improvement • Risk Management • Resource Management • Budgeting

- Established goals, programs, and processes for nursing department of 120 staff in keeping with organizational strategic plan.
- Assessed and monitored the quality of resident care in a 128-bed facility to ensure compliance with MOHLTC standards, College of Nurses, and evidenced-based best practices.

Oak Lane Nursing Home – Welland, ON

**2003 – 2007**

### CLINICAL COORDINATOR

Supervision & Nursing Management • Staff Hiring & Supervision • Infection Control • Quality Assurance

- Managed all aspects of resident care for 167-bed facility under the direction of Director of Care to ensure compliance with MOHLTC.
- Assisted DOC in staff hiring, orientation, supervision, and performance management for 120 nursing staff, ensuring quality care along with assurance that residents' rights and teamwork were upheld.

Porsche Club of Canada

**1988 – 2003**

### PRESIDENT / CO-CHAIR / DRIVER EDUCATION TEAM MEMBER

Event Planning & Management • Fundraising • Budgeting • Volunteer Recruitment • Driver Education

- Introduced Porsche Club Racing to Upper Canada Region PCA as first in Canada.
- Raised sponsorship monies; managed a \$90K budget.
- Designed trophy concept and modifications for 750 trophies for 1999 Porsche Parade in Montreal.

Private Duty – Burlington, ON

**1990 – 1998**

### PERSONAL CARE COORDINATOR

Palliative Care • Physician Liaison • Maximum Health Potential • Care Planning • Emotional Needs Monitoring

- Managed private nursing services and palliative care for ailing couple.

Southeast Medical Group – Burlington, ON

**1988 – 1990**

### REGISTERED NURSE

Family Practice • Patient Interfacing • Intake & Assessment

- Conducted patient intake and assessment: vital signs, clinical interview and patient history.
- Provided patient counselling and education on specific issues.

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## EDUCATION

University of Toronto – School of Nursing – Toronto, ON

**Bachelor of Science in Nursing Degree**

College of Nurses of Ontario – Toronto, ON

**Registration & Certificate, Registered Nurse**

Brock University – St. Catharines, ON

**Bachelor of Arts in Health Psychology**

## RECENT PROFESSIONAL DEVELOPMENT

Training/Workshop	Year
• Johnson & Johnson Advanced Wound Care	2003, 2004, 2005
• Principles of Skin Care In-service	2005
• Medline/Riska Wound Care	2007
• RAI MDS Training: Phase 3 Early Adopter Program	2006, 2007
• PointClickCare	2004
• Updates for RAI MDS software	2006, 2007
• Health Care Health & Safety Association of Ontario (HCHSA)	2005
• Taking Leadership to the Next Level: Dementia Care	2007
• ISMP Workshops	2005, 2007
• ISMP: Analyze Error Software Training	2005
• Classification Training	2003, 2005
• GPA: Gentle Persuasion Approach	2006
• Influenza and Infection Control Workshops with CHICA	2003 – 2007
• McMaster School of Medicine Pneumonia Research Study	2001 – 2005
• P.I.E.C.E.S: Tool Box Workshop: Assessment Tools for Dementia, Delirium, Depression	2006
• P.I.E.C.E.S and U-FIRST Enabler Training	2005
• MOHLTC Standards Update Workshop	2005
• MOHLTC Privacy Act Workshop	2005
• Lifts & Transfers Training	2008
• Advanced Wound Care Workshop	2008

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